The Knowledge Management Toolkit Orchestrating

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Capital Advances in Business, Management and Entrepreneurship Knowledge Management Knowledge Management Knowledge Management The Essential Guide to Knowledge Management *Amrit Tiwana Amrit Tiwana Amrit Tiwana Amrit Tiwana Karen Giannetto Amrit Tiwana Suisse. Direction du développement et de la coopération Lameshnee Chetty Gavin Bennett Ernst Bolliger Tiako, Pierre F. Lytras, Miltiadis D. Susana Rodrigues Susana Rodrigues Ratih Hurriyati Murray E. Jennex Elias M. Awad Irma Becerra-Fernandez Amrit Tiwana*

thoroughly revised to reflect todays latest tools technologies and best practices this hands on guide walks students through the development of a state of the art enterprise knowledge management platform that can leverage a companys existing investments in intranets data warehousing data mining groupware and other technologies it offers a complete roadmap for building km systems incrementally with each step delivering new business value and seamlessly building on the work that preceded it students gain hands on experience by through their own km projects

amrit tiwana offers a practical implementation guide for it professionals who wish to standardise and strategise knowledge management

1285c 8 the only how to guide for building an enterprise knowledge management system until now implementing knowledge management km has been like nailing jelly to the wall but not anymore the knowledge management toolkit delivers hands on techniques and tools for making km happen at your company you ll learn exactly how to use km to make sure that every key decision is fully informed as you build on your existing intranet data warehouse and project management investments top researcher amrit tiwana walks you through the development of an enterprise km system from start to finish showing how every stage can serve as a foundation for later enhancements 10 step roadmap for implementing km successfully checklists help you focus on critical issues every step of the way interactive toolkit format guides your strategic design decisions identify your key intangibles and audit the knowledge you already have staff your project team and manage it effectively build a foundation of km infrastructure that can evolve through results driven incremental steps mobilize your organization s subtle tacit

knowledge calculate and maximize roi in km systems kmtoolkit com stay informed with the author s dedicated site which provides ongoing support and updates from the km community discover the best ways to align km with business strategy avoid key km pitfalls such as excessive formalization and overreliance on technology master prototyping and understand the new role of the chief knowledge officer tiwana also presents km case studies from leading companies worldwide from nortel to rolls royce if you re ready to transform km from business school theory to real world competitive advantage start right here cd rom included knowledge management toolkit including an interactive 10 step km roadmap and easy to customize km evaluation forms complete and unrestricted mindmanager personal for creating organizing and sharing knowledge maps performance now enterprise a trial version of the 1 change management tool frontpage 2000 45 day trial plus great tools for data mining integrating mobile systems workflow modeling and more

this manual will enable the user to identify the changes that need to be made in order to leverage the company s intellectual capital and to bring about the processes infractructure and organizational procedures that will enable you to build and use your corporate knowledge base

much has already been written on knowledge management at a fairly theoretical level this resource focuses for the first time on how to communicate the ideas behind knowledge management conduct a feasibility study within your organization prepare a plan for implementing knowledge management engage and involve everyone in the process start work on the changes to your processes infrastructure and procedures that will help you build and use your corporate knowledge base if you ve been given the responsibility for this process you will need answers to the what where why and how of knowledge management that you can use to support your strategy and to communicate both up and down the organization these are provided in part i of the toolkit building a successful knowledge management process involves changing the culture and systems within your organization as well as people s behaviour part ii takes you through the organizational and cultural issues you need to explore prior to developing a project plan it also includes help on writing a business case and presents the different methods for

auditing and locating knowledge within your organization finally part iii contains checklists activities and sessions that will enable you to crack some of the key issues such as the knowledge audit the project plan communication and training the success of your knowledge management strategy at an individual team and organizational level will depend on the ongoing involvement and commitment of everyone involved this toolkit doesn t offer any shortcuts in the process however it does offer a varied collection of facts figures techniques checklists and management tools that will help you and your colleagues every step of the way

the knowledge translation toolkit provides a thorough overview of what knowledge translation kt is and how to use it most effectively to bridge the know do gap between research policy practice and people it presents the theories tools and strategies required to encourage and enable evidence informed decision making this toolkit builds upon extensive research into the principles and skills of kt its theory and literature its evolution strategies and challenges the book covers an array of crucial kt enablers from context mapping to evaluative thinking supported by practical examples implementation guides and references drawing from the experience of specialists in relevant disciplines around the world the knowledge translation toolkit aims to enhance the capacity and motivation of researchers to use kt and to use it well the tools in this book will help researchers ensure that their good science reaches more people is more clearly understood and is more likely to lead to positive action in sum their work becomes more useful and therefore more valuable

includes articles in topic areas such as autonomic computing operating system architectures and open source software technologies and applications

this book explores the potential of 2 0 and its synergies with the semantic and provides state of the art theoretical foundations and technological applications provided by publisher

this is the defining reference source for all theories concepts and methodologies within the km discipline it includes chapters on implementing km in organizations km systems acceptance km communication knowledge

representation knowledge sharing km success models knowledge ontology and operational km and provides libraries with the defining reference to the field provided by publisher

the gcbme book series aims to promote the quality and methodical reach of the global conference on business management entrepreneurship which is intended as a high quality scientific contribution to the science of business management and entrepreneurship the contributions are expected to be the main reference articles on the topic of each book and have been subject to a strict peer review process conducted by experts in the fields the conference provided opportunities for the delegates to exchange new ideas and implementation of experiences to establish business or research connections and to find global partners for future collaboration the conference and resulting volume in the book series is expected to be held and appear annually the year 2019 theme of book and conference is transforming sustainable business in the era of society 5 0 the ultimate goal of gcbme is to provide a medium forum for educators researchers scholars managers graduate students and professional business persons from the diverse cultural backgrounds to present and discuss their research knowledge and innovation within the fields of business management and entrepreneurship the gcbme conferences cover major thematic groups yet opens to other relevant topics organizational behavior innovation marketing management financial management and accounting strategic management entrepreneurship and green business

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this text will fit in the mis majors course for knowledge management and for some decision support systems courses the km subject matter is a subset of content taught in the decision support systems course this 16 chapter text is about knowledge how to capture it how to transfer it how to share it and how to manage it awad takes students through a process oriented examination of the topic striking a balance between the behavioral and

technical aspects of knowledge management and use it

for graduate level courses in knowledge management and decision support systems this text presents a multi perspective approach to knowledge management it spans electrical engineering artificial intelligence information systems and business it aims to provide students with the right combination of theory technology and solutions

please provide course information please provide

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